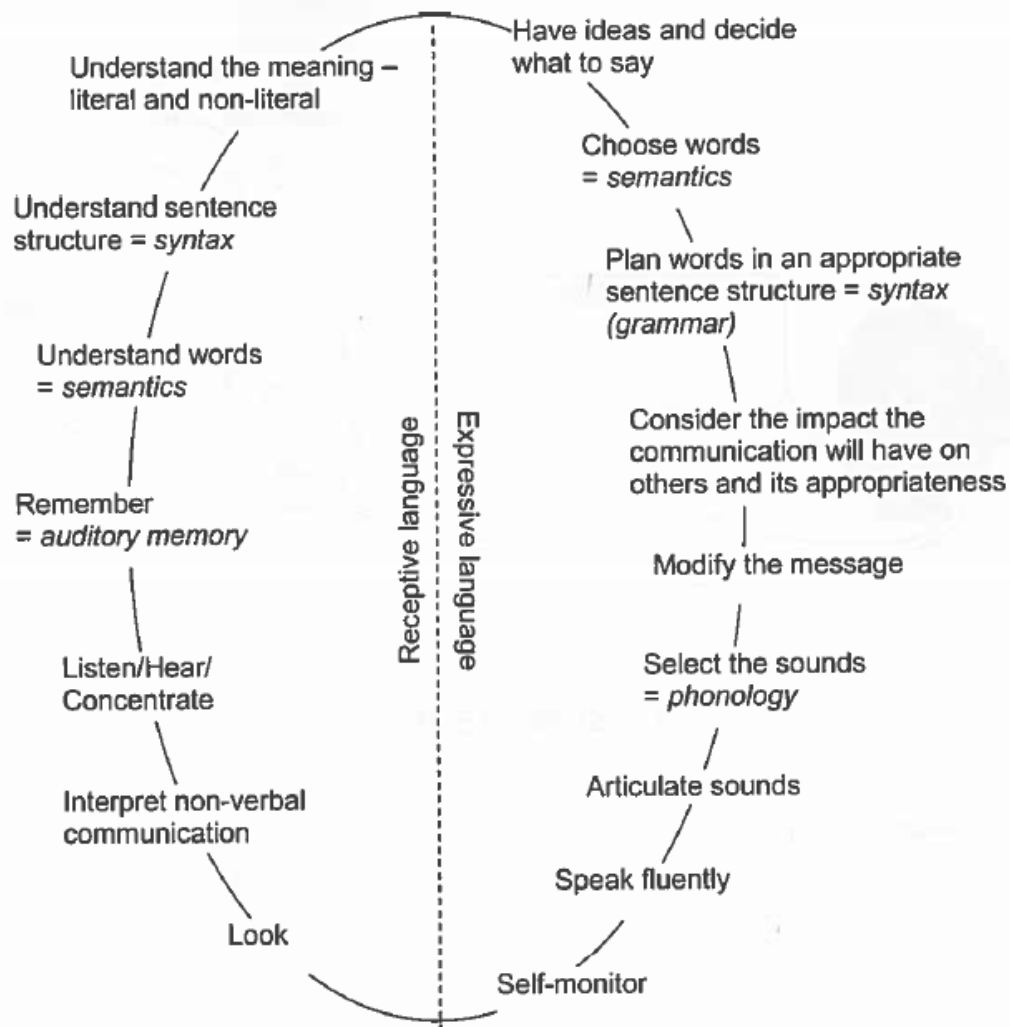


# 1.0 WHAT IS INVOLVED IN COMMUNICATION?

## THE COMMUNICATION CHAIN



The processes involved in communication are very complex and interlinked. This diagram is an oversimplification but it helps to highlight the skills required to communicate. It also demonstrates how the processes are dependent on each other so that a problem in one area is likely to have an impact on other aspects of the communication chain.